

LESSON 13

ENHANCED PRINTER TROUBLESHOOTER

DOS HELP MENU

Windows 95, the CD-ROM, has a wealth of information and programs you don't know about. In Lesson 13, I'll show you interesting and useful things on the Windows 95 CD-ROM that are not installed on your hard drive.

Place the Windows 95 CD-ROM in your CD-ROM drive. If your computer auto-detects the Windows 95 CD-ROM, just close that screen. Now, left-click on MY COMPUTER, and then double-click on it. Now click on your CD-ROM icon. Finally, scroll down and click on OTHER. Now open the OTHER folder on the right side of your screen, and then open the MISC folder.

Let's look at some programs that I think you'll find useful. The Enhanced Print Troubleshooter is a program that diagnoses and tests the connection between your computer and printer. Click on the EPTS folder, then on the EPTS icon. Now double-click that icon and read the settings your computer sees with your printer. If you are having problems printer, you can check the list of possible problems presented on the left side of your screen. These questions are interactive with you and represent common printing problems in Windows 95.

Another feature on DOS/Windows 3.x versions that some of us miss in Windows 95 is the DOS help screen. Here you could just type the word HELP and get a list of DOS topics, or type HELP followed by a subject, like HELP XCOPY. Never fear, DOS HELP is here. Just click on OTHER and open the OLDMSDOS folder. Now highlight and then double-click on help. Wow -- there it is. Use ALT + F + X to close this MS-DOS help windows.

Have you ever wondered what happens to all the information the computer generates when you run SCANDISK? Windows 95 stores large amounts of system information on so-called LOG files. Open the OTHER folder, then open the MISC folder. Now open the LOGVIEW folder, then highlight the LOGVIEW icon and double-click. More SCANDISK and other information here than you wanted to know!

Last, but not least, is the Hardware Diagnosis program. Just open OTHER, then again open MISC. Now you can click on and then open the HWTRACK folder. Now just double-click on the HwDiag icon. You'll now have access to the Microsoft Hardware Diagnosis Program for Windows 95. You can click on FILE and the PRINT to print out page after page of information, much of which you haven't seen yet.

Some of you may not find these files on your Windows 95 CD-ROM disk, and some of you may find one or more of them on your hard drive. You'll just have to look or browse for them.

Now, that wasn't so hard, was it?



