

## **LESSON 95**

### **WHAT TO DO WHEN ICONS RANDOMLY CHANGE**

I have had several requests for help with icons that seem to have a mind of their own. These icons, found in My Computer, Windows Explorer, Desktop or the Quick Launch toolbar, may just change from time to time. There is no pattern here. It just happens. There are several things you can do to fix this problem.

(1)  
The F5 key is known as the "refresh" key. Press the F5 key to refresh your screen. This may put those errant icons back the way they were before the change. Close and then reopen the windows in which the icon changes took place. That may also solve the problem.

(2)  
Restart your computer.

(3)  
If none of these work, you'll have to delete a file called ShellconCache. This file is re-created for you every time you start or restart Windows. Here's how to do it.

If you're using Windows 95, press the F8 key when you see the "Starting Windows 95" message. From the startup menu that comes up, choose Safe Mode.

In Windows 98, press and hold down the CTL key after your computer finishes counting RAM and starts to boot. That will take you to the start menu where you will select Safe Mode.

You'll need to be able to see hidden files in your Explore view so, for Windows 95, open explore by right-clicking on My Computer and selecting Explore. Click on Options and select View. Click Show all files and then click OK.

For Windows 98, open Explore as above and click on View. Click Folder Options and then click on View. Select Show all files. Click OK.

Use Explore to open the Windows folder. Scroll down through the files and locate ShellconCache. Right-click on that file and delete it. Close Explorer. Restart your computer

